

NEW MICROSOFT UPDATE WILL AFFECT PTS SYSTEMS:

When the update goes live you will see a screen similar to this one when you try to login to the PTS systems.

VBScript is currently disabled in your browser

You can use this pdf to manually change the settings in your browser to allow VBScript to run for the PTS.

[How to add PTS to the Trusted Sites zone in Internet Explorer browser.](#)

Alternatively you can download and run this script that will modify the registry to allow VBScript to run in the PTS.
This script will automatically add the pts URLs to the trusted sites in the browser.

[Steps to allow script to run.](#)

[Download Trusted Site script.](#)

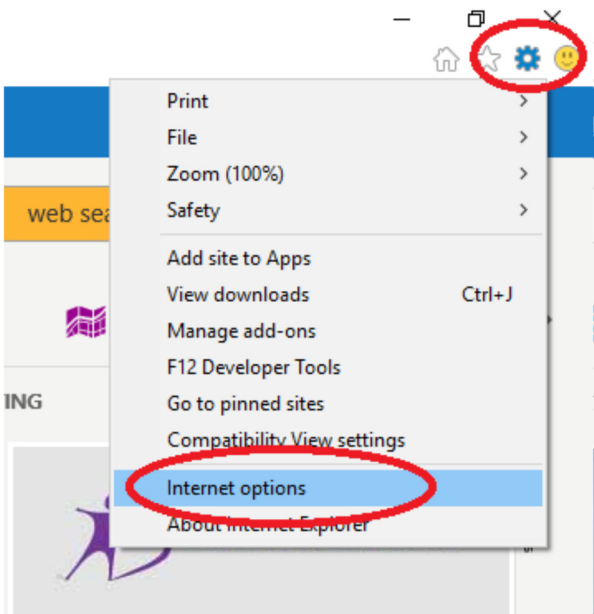
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How to add PTS to the Trusted Sites zone in Internet Explorer browser:

Step 1:

Open **your Internet Explorer** and look at the top-right corner. Click on the **Gear** button.

From the drop-down menu select **Internet options**.



SEE NEXT PAGE

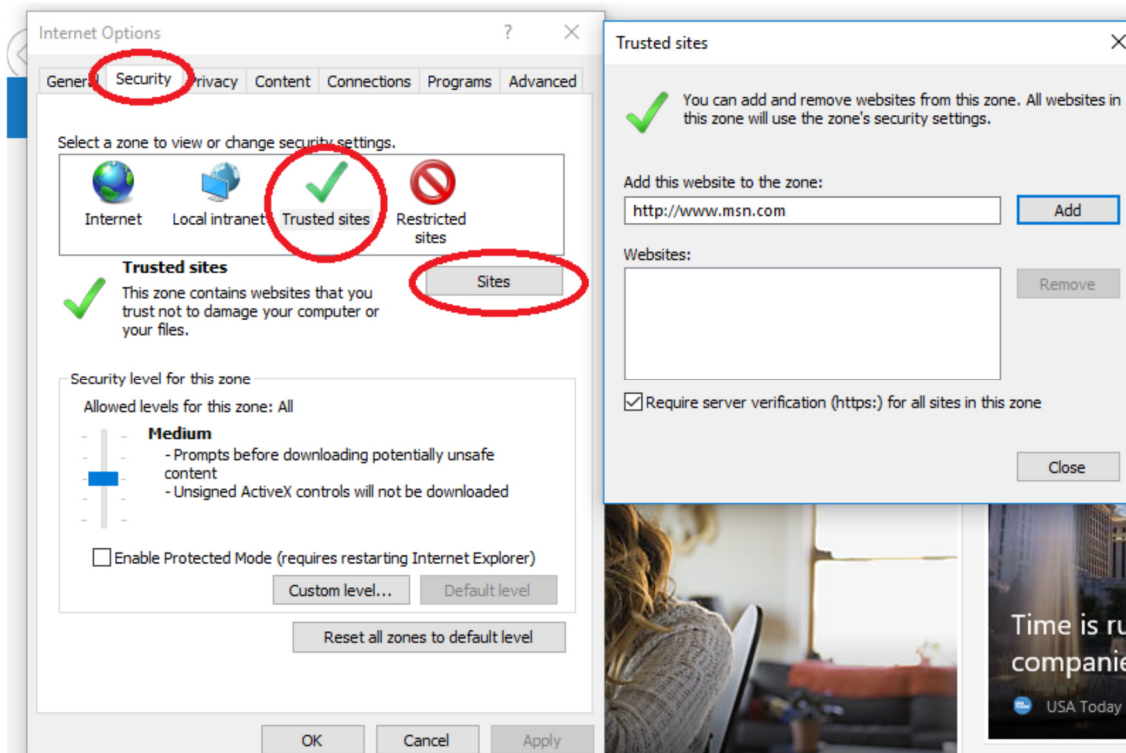
Step 2:

A new menu will open. Click on the **Security** tab.

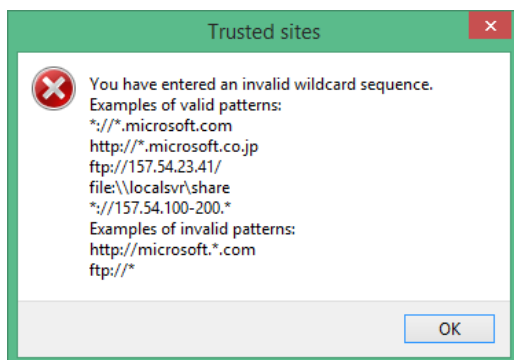
Now click on the **Trusted Sites green check mark**, then on the **Sites** button.

You can now add Trusted Sites in the window that opens.

- Be sure to **UNCHECK** the box where it says "Require server verification (https:) for all sites in this zone"
- Don't forget to add the URL without any sub-sections of the site. Simply enter: `http://*.ptsapp.com` and click the Add button. Then type `https://*.ptsapp.com` and click the Add button.



If you get the pop up below then you typed the web address incorrectly and you'll need to try again for it to work.



NOW Try the PTS system again.

Still not resolved? Close out of all Internet Explorer windows and then reopen and try the PTS systems again.

Still not resolved? Please visit our website or call our office for further assistance.