

# I.B. GREEN & ASSOCIATES, INC.

MAY 2015

## REMINDER

### ONLINE HELP – LIVE CHAT OPTION AVAILABLE

This communication option is available to agents in order for our office to respond to the needs of our agents quickly.

Once you have logged into our website select the department you wish to CHAT with in the Live Chat menu and a representative will assist you momentarily.

If the button for that department states Offline, follow the prompts and leave us a message and we will get back to you as quickly as possible. Please know that you can always call for assistance.

*Please remember there is no binding through Live Chat and any questions regarding Claims are only accepted by telephone.*

***Remember!***

***Please call our Underwriting Department for exceptions or more information.  
We want to help you write the business, not turn it away.***

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