Marketing Emails: ekleeman@ibgreen.com; btolomeo@ibgreen.com

LOW VALUE DWELLING PROGRAM PROCEDURES

QUOTING:

- Fill out application for this program. Please be sure to provide all information requested. Every question and field is important.
- If all information is received a quote will be provided within 24 hours or by the next business day.
- For a quote, submit the completed application and diligent effort to: personal_lines@ibgreen.com

APPLICATION SUBMISSION:

- Please send completed and signed Application/Diligent along with photos showing all 4 sides of the home to personal_lines@ibgreen.com. Please note, if liability is requested, we need to be able to see all entrances with safe steps and handrail installed.
- Your application submission will be reviewed within 24-48 hours. After review you may receive a Memo for additional info (allowed 15 days to provide info) and if not received we will request cancellation.

PAYMENT:

 Payment can be mailed, processed by phone, or online. Over the phone and online can be done with a check (no fee) or by credit card (2.25% fee). When making payment they can reference the insured's name and 'new business dwelling'.

POLICY DOCUMENTS:

 Once payment is received and the policy has been Issued, the agency will receive all copies of the policy for all parties in order to disperse as needed (insured and lien if applicable).